

How to Use Responses in Your Business

The Talent Engagement Program helps staffing firms get the information and visibility into 3 key touchpoints of the talent engagement process to hold teams accountable to providing excellent service.

MYINAVERO
Your online dashboard of survey responses.

The screenshot shows the my.inavero.com dashboard. At the top, there's a navigation bar with 'Surveys', 'Contacts', 'Manage', and 'My Issues'. Below that, a breadcrumb trail shows 'Overview / Talent Engagement' and buttons for 'Benchmarks', 'Reports', and 'Preview'. The main content area is titled 'Talent Engagement' and features a 'Touchpoints' section with a search bar. A table below lists touchpoints with columns for 'Overview', 'Net Promoter Score', 'NPS Drivers', 'Response Rate', and 'Issues'. The 'End of Assignment' row has a 22% value circled in orange. Below this is a 'Regional Managers' section with another search bar and a table with columns for 'Overview', 'NPS', 'Response Rate', and 'Issues'. The 'Dwight Schrote (Northwest)' row has a 100% value circled in orange. At the bottom, there are pagination controls showing '10 per page' and 'Page 1 of 1'.

PINPOINT SERVICE ISSUES
Why is satisfaction during the end of assignment so low? Look into this.

REWARD TOP PERFORMERS
Dwight is doing a really great job! Celebrate this win, and send him a Starbucks* card.

*Starbucks is just an example... feel free to pick any treat Dwight would like :)